SOFT SKILLS

- 1. Respond to name being called throughout different settings.
- 2. Recognize names of others.
- Respond appropriately to name being called (e.g. "Hi, how can I help you?")
- 4. Smile, change expressions, and use expressive body movements.
- 5. Communicate wants/needs.
- Demonstrate functional use of objects in environment (e.g. Chairs, pens, cups, etc.)
- 7. Indicate preference.
- 8. Comply with requests in different settings.
- 9. Travel to and from school, or in the community safely.
- 10. Remain seated during a task or activity.
- 11. Follow directions of teacher (or supervisor).
- 12. Appropriate personal space (and hands to self).
- 13. Show positive attitude while engaged in a task.
- 14. Take turns speaking during a conversation.
- 15. Make a choice from several activities/choices.
- 16. Career role play.
- 17. Understand time cues to change activities.
- 18. Move quietly from place to place.
- 19. Move from place to place within an allotted time.
- 20. Transition from preferred activity to a non-preferred activity.
- 21. Work cooperatively and share with other peers.
- 22. Respect property of others.
- 23. Appropriately gain attention (e.g. tapping on shoulder).



SOFT SKILLS

- 24. Wait for acknowledgement before requesting something.
- 25. Ask for assistance in appropriate tone.
- 26. Use appropriate ways to greet unfamiliar people (e.g. handshake)
- 27. State solutions to frustrating situations.
- 28. State appropriate to talk, listen, and work quietly.
- 29. Introduce self to others.
- 30. Ask social questions (e.g. "How are you today?")
- 31. Participate in group activity/project.
- 32. Express need for a break.
- 33. Complete task without disturbing others.
- 34. Stay on task for specific amount of time.
- 35. Respond appropriately to criticism.
- 36. Eat snack/lunch in a timely manner (e.g. Similarly to lunch break time: 30 mins.-1 hr.)
- 37. Utilize chain of command for requesting information or asking for help.
- 38. Demonstrate ability to receive and deliver a message.
- 39. Identify consequences of inappropriate anger management.
- 40. Greet people entering an area/room.
- 41. Use appropriate voice levels according to situations/areas.



- 1. Basic use of a computer mouse.
- 2. Basic typing.
- 3. Appropriate finger placement when typing (focus on several letters at a time).
- 4. Review a book, cd, or dvd.
- 5. Visit/observe job sites (job shadow).
- Identify different types of businesses (restaurants, department store, grocery store, etc.)
- 7. Complete a list of tasks.
- 8. Fill out receipt.
- 9. Ask teacher or aide "what is next" after completing a task.
- 10. Make plans that will be carried out later that day/a day or two later.
- 11. Follow a daily routine.
- 12. Follow a schedule by checking clock/watch.
- 13. Sort a variety of items.
- 14. Match items.
- 15. Categorize items into categories.
- 16. Follow multiple step directive.
- 17. Fold (e.g. Napkins or clothing).
- 18. Hang clothing.
- 19. Differentiate/sort sizes.
- 20. State personal information (first & last name, age, birth date, address, gender, etc.)
- 21. Fill out or type personal information in designated response box (e.g. job application).



- 22. State phone number.
- 23. State emergency contact name and phone number.
- 24. State work history or vocational related experience.
- 25. State references & their contact information (with or without visual).
- 26. Fill out a variety of different job applications.
- 27. Fill out job interest survey.
- 28. Complete values/interests survey.
- 29. Identify job that needs to be done then offer assistance.
- 30. Show teacher/others that their work is done well.
- 31. Master a work task.
- 32. Complete a task within a specified time frame.
- 33. Complete preferred and non-preferred tasks.
- 34. Seek help if unable to complete a task on own.
- 35. Work on-campus job.
- 36. Work off-campus job.
- 37. Good review from a job coach (aide/teacher).
- 38. Work on or off campus job for specific number of minutes, a certain number of times in a week.
- 39. Fill out a timesheet according to on/off campus job hours (or work tasks as a reward system).
- 40. Understand basic job interview etiquette.
- 41. Understand basic job etiquette.
- 42. Complete multi-step directions.
- 43. Assemble a package.
- 44. Identify time on a daily schedule.

- 46. Be on time to activities/services.
- 47. Listen to guest speakers.
- 48. Visit job fair.
- 49. Identify signs in the workplace.
- 50. Role play interview.
- 51. State job expectations/outcomes (e.g. provide a service in exchange for a paycheque).
- 52. Identify personal strengths.
- 53. Understand ethical standards/positive work attitude.
- 54. File papers.
- 55. Clean up work area after performing a task.
- 56. Identify IEP goals/short term/long term goals.
- 57. Identify why a break begins and ends.
- 58. Correct errors and mistakes.
- 59. Identify co-workers versus supervisors.
- 60. Identify appropriate reasons for being late/absent. +
- 61. Identify who to contact at work if late/absent.
- 62. Maintain professional relationship within workplace.
- 63. Locate/identify commuting options.
- 64. Plan a personal budget.
- 65. Identify disabilities and supports offered.
- 66. Locate job options within a reasonable commute.
- 67. Locate job options based on preferences/experiences.
- 68. Create/fill out a resume.
- 69. Ask for letters of reference.



- 71. Identify preferences/interests.
- 72. Identify work schedule.
- 73. List things observed at a job site.
- 74. Identify casual vs. business setting.
- 75. Identify job salaries.
- 76. Read/translate common abbreviations (found on job applications/business forms).
- 77. Read and identify different parts of pay stubs.
- 78. Dialing a phone.
- 79. Answering a phone call, redirecting to the person who the phone call is for (appropriate responses).
- 80. Navigating a computer/internet browser.

